

BCRP BRIGHTON & HOVE + CO OP

Methods, Benefits and Case Studies of shops working with their local BCRP.



Following a meeting between:

**BRIGHTON BCRP,
NABCP AND CO OP**

BCRPs working with local shops to assist with crime issues.

The BCRP in Brighton and Hove works so well because of the level of engagement between businesses, the BCRP and other agencies, including the following that the BCRP have contact with daily:

- Police, Homeless Charities, CGL (drug and alcohol recovery service), Local Authority CSU, Adolescent and Children's Services, Adult Social Care, and Trust for Developing Communities (Youth Service).

The BCRP is also involved in many multi-agency meetings including:

- Weekly Youth Service Meetings, NTE Meetings including police response to NTE requirements, Taxi Forum, Licensing Meetings, and Safe Space Meetings.





The Key to Successful is engagement

IF A BUSINESS DOES NOT ENGAGE THEN IT TAKES A LOT MORE TIME TO DEAL WITH AN INCIDENT/OFFENCE THAT HAS ALREADY TAKEN PLACE.

To assist in reporting, feedback to businesses and coordination of work with partner agencies, the BCRP employ a Field Officer, the face in the community, to encourage **reporting**, **detering**, and **engagement** from businesses.

It is important to ensure that field-based staff have a **clear aim** to provide **feedback** to businesses and express thanks to the businesses to ensure they know their effort in going above and beyond is worthwhile and effective.

This is effective in increasing engagement from businesses, as the Field Officer reports back to the businesses with **positive actions** and **outcomes**, so the member businesses can see the bigger picture, what happens with each report, hence the importance of submitting reports to the BCRP and Police. Feedback includes CBOs, Court Conditions and Outcomes, Arrests, Bail Conditions, work with partners eg drug and alcohol, youth services etc.

It is important for the business to know how their report has impacted, so providing feedback leads to more engagement from the member businesses and thus enhanced benefit of being a member of the BCRP.

Another role of the Field Officer is to **manage expectations**, as shops may feel disappointed if an offender is not arrested and sent to prison. Often **other sanctions** can be far more effective, such as **CBOs**, **drug** and **alcohol recovery court orders** or help with **mental health** conditions.

The BCRP also assist stores with writing **Business Impact Statements**, to demonstrate the persistent prolific offending that the businesses have been subjected to. This helps the courts see the **impact** of the person's offending and is included in the Police's applications for CBOs. On release from Prison, the BCRP is around the multi-agency table to **ensure that the needs** of the person are met on release, eg housing needs, recovery and health needs, help with documentation, etc.

To benefit from more engagement between the businesses and the local BCRP:

- Ensure more focus on showcasing the work of the BCRP.
- More transparency around what BCRPs are doing.
- Highlight all the work that is going on in the background.
- Feedback to the businesses with outcomes of reports.
- Inform businesses how their report has impacted the wider result.
- Ensure businesses feel part of the wider partnership picture.
- Empower businesses to keep reporting by demonstrating the wider benefits and results.
- Make sure businesses know they are playing a key role and are pivotal to success.

The BCRP Must demonstrate:

- Exceptional intel coordination, joining the dots and people, to give a package to the Police to ensure positive action can be taken.
- A list of work to showcase that they are more than just a Police base.
- BCRP is a key player around the prevention/intervention table.
- Manage expectations of the businesses, sharing information such as sentencing guidelines to educate on the court system and what the judges can and can't do. This will alleviate the frustration caused by misunderstanding about what can and cannot be done.



How to inform member businesses of results and updates:

- Regular intel-sharing meetings – at least monthly.
- Weekly e-briefing document available for members to download securely on the intel platform.
- Alerts on the intel platform (be careful not to include personal data if emailed).
- News items on the intel platform.
- Instant Messages on the Intel platform.
- Radio
- Email
- Phone
- Social media (no personal data unless already in the public domain).
- NABCP Newsletter to share the successes with a wider audience.

Case Study 1

Businesses that are part of the Business Crime Reduction Partnership, reported concerns about groups of children causing issues in and around the London Road area. The concerns initially were alcohol-fuelled offences such as shoplifting, Anti-social behaviour and assaults on staff.

Following the ‘Youth intervention plan’, the BCRP, Police and Brighton streets came together to support the community at an early stage. This work included and continues to include intelligence driving, support on crime reports, early identifications of children for effective referrals around safeguarding, youth outreach work and tone setting by Police.

The area has seen the Brighton Streets (Trust for Developing Communities) youth bus, BCRP’s field officer & staff and PCSOs in the area four times a week at peak times of the concerns.

To increase partnership working, BCRPs should:

- Be involved in multi-agency Partnership Meetings.
- Invite partners to BCRP intel meetings.
- Regular contact with key partner agencies, eg homeless teams, recovery teams and Police.
- BCRP should be vocal at Partnership Meetings.
- BCRP should inform partners about the good work and input from the businesses.
- The key to success is personality and building relationships, having the right people for the job.

The Future:

- We have seen a huge increase in drug & alcohol related offending therefore it is imperative to ensure ISA’s and relationships are built with services who support those with complex needs.
- BCRPs to be involved in partnership working to target people buying stolen goods, especially businesses like café’s and restaurants.
- BCRPs feed into partnerships working to look at complex needs support to prevent theft.

The businesses have raised thanks to the partnership as they have seen a reduction in incidents against them and a direct link of those accessing the youth bus to those who use it to cause them harm.

Whilst the concerns have shifted, and work is ongoing to support the children involved – the businesses have seen a direct result of a reduction in harm due to the partnership work that has occurred. They give thanks.



Case Study 2

A local convenience store reported a specific male who was in the store every day and committing high-value shoplifting each time. He lived very near the store, which made staff feel more intimidated.

Although each theft was reported, demands on Police resources meant that each crime report was dealt with in isolation.

The incidents were also reported to the BCRP, who worked with the business to collate the evidence, worked with the Police to ensure all the offences were linked, and spoke to the shop to write Business Impact Statements to present to the Court.

As a result of this work, the Court granted an Injunction and a Community Behaviour Order.

FOR MORE INFORMATION:

<https://www.bcrpbrighton.com/>



<https://www.nabcp.com/>

